



# Insurance Reference Guide | Quarter 1 - 2010 | Cambridge

*Quest Diagnostics is a Preferred Provider of the Following Health Plans:*

**Aetna**  
**Blue Cross Blue Shield of MA**  
**(Outpatient Lab Program)**

**CIGNA HealthCare**  
**Harvard Pilgrim Health Care**  
**(Quality Advance Program)**

Patients now have the option to schedule appointments before visiting one of our Patient Service Centers. Appointments may be scheduled on line at [www.questdiagnostics.com/appointment](http://www.questdiagnostics.com/appointment) or by interactive voice telephone by calling 1-888-277-8772 (24 hours a day, 7 days a week). To locate a patient service center visit Quest Diagnostics on line at [www.questdiagnostics.com/psc](http://www.questdiagnostics.com/psc) or by telephone at 800-377-8448 (24 hours a day, 7 days a week).

AETNA	CIGNA HealthCare	First Health	Humana	Private Healthcare Systems (PHCS)*
Anthem Blue Cross Blue Shield (CT,ME,NH)	Commonwealth Care & Choice	Great West	Medicaid	Railroad Retirement Medicare
Blue Cross Blue Shield of MA	Community Care Network (CCN)	Harvard Pilgrim Health Care	Medicare	SAMBA Health Plans (offered through CIGNA HealthCare) 100% coverage
Blue Cross Blue Shield of RI (Except BlueChip for Seniors)	ConnectiCare	Health Care Value Management*	MVP Health Plan	Tricare
Blue Cross Blue Shield of VT	EmblemHealth: HIP NY & GHI	Health New England	National Association of Letter Carriers (NALC) 100% coverage.	Tufts Health Plan
Boston Medical Center HealthNet	Empire Blue Cross Blue Shield	HealthNet	Network Health	UniCare Commonwealth Indemnity Plan
	Fallon Community Health Plan	Healthy Start	Neighborhood Health Plan	WellCare

Last Update: December 1, 2009

\*Indicated that we need specific payor information – Payor name and address

Quest Diagnostics Incorporated will file with the above listed payors. Please be aware that this is not an exhaustive list of all the Health plans with which we participate and are subject to change over time. There may be exceptions in certain members or plans. Other insurance plans not listed may generate a patient bill that the insured individual may be able to use to submit for Reimbursement. If you have any questions regarding Quest Diagnostics participation with a specific product or Health Plan, please contact your Quest Diagnostics Sales Representative

**Quest Diagnostics**

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